

Skill is the name of the game! JDA Fulfillment Certification Can Help You Win

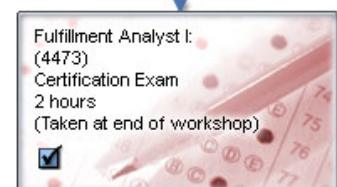


Top 5 reasons you need to forward this document to your manager about JDA Fulfillment Certification Programs.

JDA's newly revised and launched fulfillment certification and education program enables planners, analysts, and other key functions of the fulfillment and replenishment business groups to maximize their skills, visibility, and opportunities to improve productivity and profitability.

This three level certification program allows you to move from foundational knowledge to more advanced topics and a strategic understanding of the fulfillment business process as you grow in your role and job responsibilities.

1. **Relevant.** 2½ days of role based training combines process, best practice, and technology into blended learning paths.
2. **Applicable.** Hands-on, interactive education. Through elearning, workshops, business case analysis, & instructor you will bring back knowledge you can use right away.
3. **Innovative.** Designed by leaders in the industry sharing with you their business experience from your field. That can help guide you so that you can lead the way and understand how to work to solve emerging trends and supply chain operations.
4. **Valuable.** So much information, so little time. Gain access to exceptional education that you can put to work in just 2 short days and make an impact to the bottom line.
5. **Visible.** Use your new knowledge to help your managers. The instant credibility that goes with certification helps to show what you know with documented verifiable evidence of your skills.



JDA Certification does more than just add fancy letters to your name.

Classes registering now on JDALearn.com



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Fulfillment Analyst Level I: Getting Started! (4470)

Audience

- This certification is intended for Fulfillment Analysts and managers that are responsible for replenishment & fulfillment activities within the organization. It is also appropriate for those who participate in supply chain activities that are driven as a result of the fulfillment function.

Duration

- 2 ½ Days Total

Delivery Method

- Blended Learning

Components

- E-learning: Overview of Fulfillment
- E-learning: JDA Navigation
- Virtual Classroom: Student Kick-Off & Elearning Review
- Instructor Led: Fulfillment Analyst, Getting Started
- Certification Exam

This 3 level progression is designed to enhance your fulfillment & replenishment processes

Designed for all users:

1. Learn the Fundamentals ...
2. Build on the fundamentals to improve your productivity and profitability...
3. Strategically analyze your processes...

Key Topics Covered In Certification Track

Overview of Fulfillment Replenishment Concepts

- Review Terminology
- Common Problems & Business Metrics Of Replenishment
- Distribution vs. Deployment: What's The Difference

Review & Troubleshoot Inventory Exceptions

- Using The SKU Exception Page
- Review Common Exceptions (Stock Outs & Stock Lows)
- Resolving Stock Out Situations
- Allocation Strategies For Limited Supply Situations
- Resolving Low Stock Situations
- Resolving Overstock Situations

Plan Approval Activities

- Working With Vehicle Loads
- Review & Approving Recommended Shipments
- Building Loads Manually
- Review & Resolve Load Building Issues

Re-Running & Processing The Plan

- Resolving Unplanned Production Issues & Recommended Shipments